

Account activity summary

Date range:

January 1, 2009 - December 31, 2009

Payment processing activity

Total payment processing sales volume:	\$4,907,471
--	-------------

Net sales transactions processed:	23,783 transactions
-----------------------------------	---------------------

Average transaction size ("ticket size"):	\$206
---	-------

Total sales refunds volume:	\$615,374
-----------------------------	-----------

Sales refunds transactions processed	3,587 transactions
--------------------------------------	--------------------

Card dispute activity¹

Card dispute ("chargeback") volume:	\$668 (0.01% of the total card payment volume processed by your business)
-------------------------------------	---

Disputed transactions:	4 transactions (0.02% of the total number of transactions processed by your business)
------------------------	---

Interchange activity

Ratio of payment processing volume which downgraded to a higher interchange rate:	0.24%
---	-------

(1) This information is only available for full service transactions (i.e., the authorization, processing, and settlement is performed through Wells Fargo Merchant Services), such as for Visa® and MasterCard® transactions.