

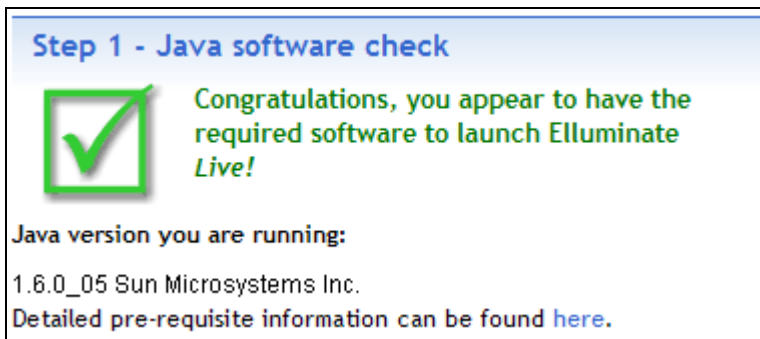
# Illuminate Live!

Colorado Mountain College provides a way for faculty to meet with students in a web-based meeting space call Illuminate Live! This capability is integrated into Blackboard. Tools available in Illuminate Live! include the ability to speak and be heard via Internet telephony, chat, use a white board, upload and show a presentation, and poll or vote.

## What do you need to use Illuminate Live! capabilities?

1. You need access to the Internet – whether through a dial up connection or a high speed connection.
2. You need Java Webstart installed on your computer. Typically, this is already installed; however, there is an easy way to check. Go to <http://www.illuminate.com/support>. It automatically checks to see if you have the software needed to use Illuminate Live!

You'll see a message like this if you do have the necessary Java.



3. If you do not have this software on the screen, you will see a message to that effect with a link where you can download the software. The "Install Java Web Start" page can also be accessed at Illuminate Live! at <http://www.illuminate.com/support/softwaredownload.jsp> and provides installation instructions.
4. You need a headset with a microphone built into it or a microphone to be able to use the Internet telephony capability. Internet telephony just means that rather than using a telephone to talk with people in the meeting you use the Internet to transmit your voice.

Although you still have the ability to text chat without a microphone, you will have a richer experience using Illuminate Live! if you are able to speak to your classmates.



Logitech USB Headset PS2



Logitech USB Desktop Microphone USB MIC for PC or Mac

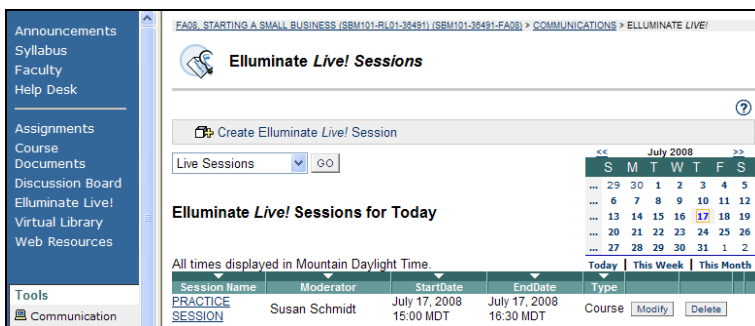
**What should you do before your first Elluminate Live! class?**

**Students** should watch the 5-minute “**Participant**” online video and view the handouts here: <http://www.elluminate.com/support/docs/9.0/participant.jsp>

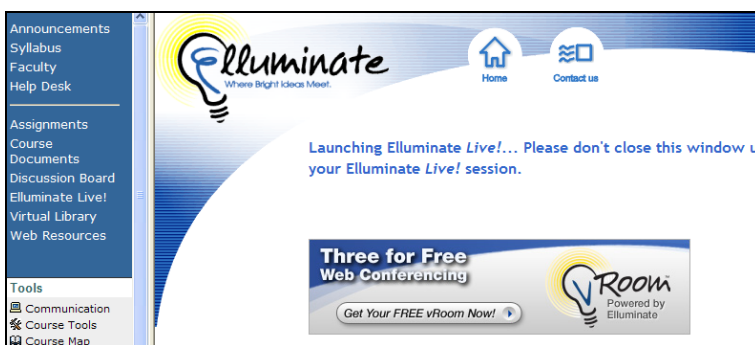
**Instructors** or students who will be leading the session should watch the “**Moderator**” video tutorials and read the handouts here: <http://www.elluminate.com/support/docs/9.0/moderator.jsp>

Here are some additional instructions when accessing Elluminate:

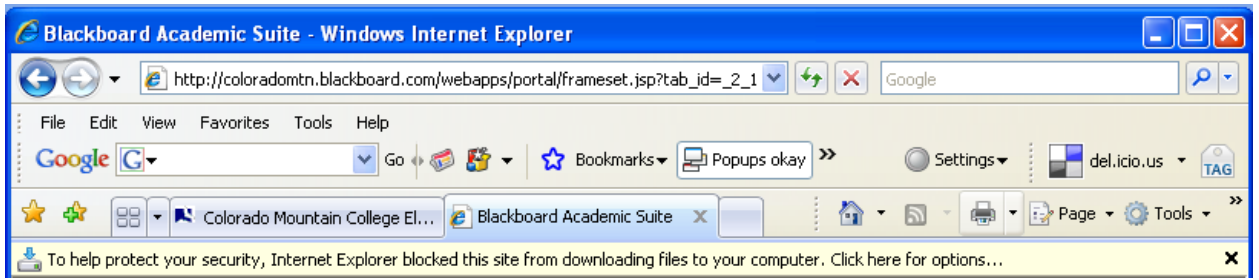
1. Log into Blackboard.
2. Select the appropriate course link.
3. Once in the course, select the “Elluminate Live!” link in the left navigation area.
4. You will see a link on the “Elluminate Live! Sessions” page. Click it once.



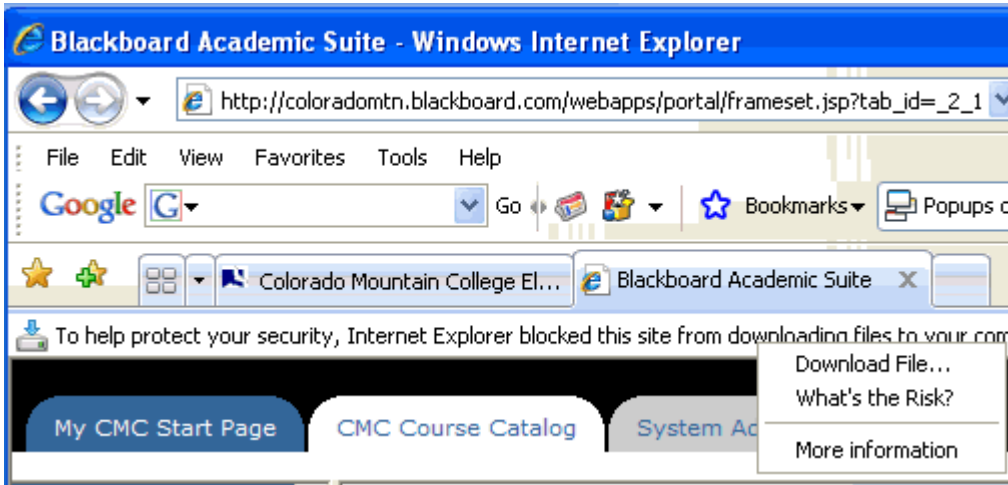
5. Elluminate Live! begins to launch, and you will see this screen come up. Be patient while things load. You do not have to click anything else.



**NOTE:** If you get a message similar to that appearing in the pale yellow bar of this screenshot, click your right mouse button on it once. This message may appear due to security settings established on your computer.



Click “Download File ...” with your “LEFT” mouse button once.



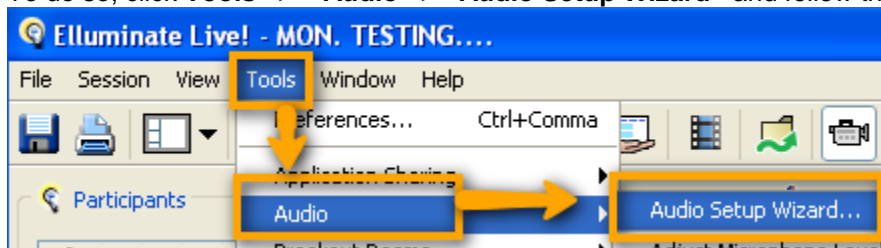
**NOTE: You will be kicked back to the Announcements page.**

**You will need to repeat the previous steps:**

Click the Elluminate Live! link and then the session link.

Wait a few minutes while the session loads.

6. You will then see several other pop up boxes appear asking you to accept, unblock, agree, etc. You will need to “Accept” the license and select the type of Internet connection you are using, e.g. phone or high-speed connection.
7. Please enter the Elluminate session 10-15 minutes before the session begins so you can test and adjust your microphone/speaker settings. To do so, click **Tools > Audio > Audio Setup Wizard** and follow the directions.



### How do I get help?

Call Support Services at 1-866-642-0495 (Toll Free) OR 970-947-8438 Monday through Thursday from Monday through Thursday, 7:30 AM to 10PM and Friday, 7:30 AM to 5 PM and Saturday 8 am – noon.